



Serving you since 1921

With employees who live and work in your community



# Lincoln Login

## October 2020

### STORM WATCH FOR FIBER CUSTOMERS

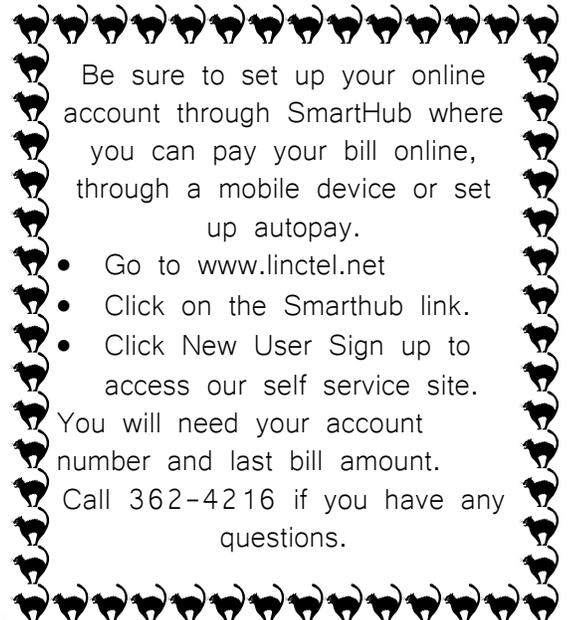
During a power outage, the battery backup will provide the power needed to allow a customer's phone to continue to work for up to 8 -24 hours, depending on the battery purchased and call volume/length. Once power is restored to the home, the battery will then automatically recharge. If the battery dies before the power is restored or you choose to opt out of a battery backup, you will be unable to make or receive calls until the power is restored. You can purchase an additional battery backup and your internet will stay active in the event of a power outage.

### The September Round Up amount of \$200.11 went to Santa's Workshop.

Santa's Workshop was started in 1997 by Arlene Hughes, the Art Council President at the time. They serve anywhere from 70-110 children each year, and about 20 volunteers help with the event.

"Santa's Workshop was FUN! I "maded" a real snowman with a circle nose and circle eyes. Then I pounded some wood. Then I made a real live candy cane. I wish I got to make a coffee cup for my dad, because he needs to drink more coffee."

From a 4-year-old participant



Be sure to set up your online account through SmartHub where you can pay your bill online, through a mobile device or set up autopay.

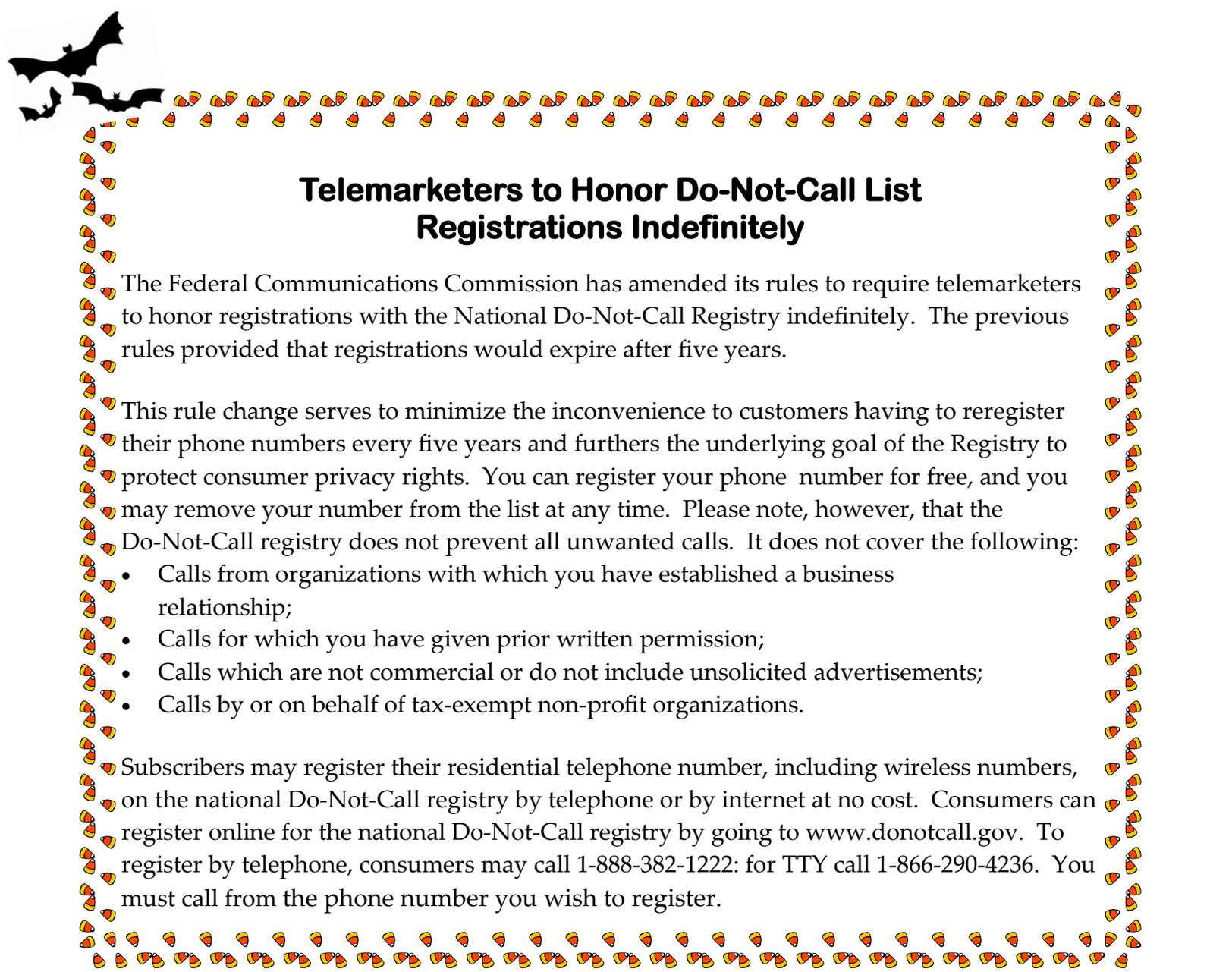
- Go to [www.lincnet.net](http://www.lincnet.net)
- Click on the Smarthub link.
- Click New User Sign up to access our self service site.

You will need your account number and last bill amount. Call 362-4216 if you have any questions.



Lincoln Telephone has been waiving late penalty fees the last 6 months. These charges will be reinstated on the November 2020 billing.

*The FUSC rate is going up to 27.1%.*



## Telemarketers to Honor Do-Not-Call List Registrations Indefinitely

The Federal Communications Commission has amended its rules to require telemarketers to honor registrations with the National Do-Not-Call Registry indefinitely. The previous rules provided that registrations would expire after five years.

This rule change serves to minimize the inconvenience to customers having to reregister their phone numbers every five years and furthers the underlying goal of the Registry to protect consumer privacy rights. You can register your phone number for free, and you may remove your number from the list at any time. Please note, however, that the Do-Not-Call registry does not prevent all unwanted calls. It does not cover the following:

- Calls from organizations with which you have established a business relationship;
- Calls for which you have given prior written permission;
- Calls which are not commercial or do not include unsolicited advertisements;
- Calls by or on behalf of tax-exempt non-profit organizations.

Subscribers may register their residential telephone number, including wireless numbers, on the national Do-Not-Call registry by telephone or by internet at no cost. Consumers can register online for the national Do-Not-Call registry by going to [www.donotcall.gov](http://www.donotcall.gov). To register by telephone, consumers may call 1-888-382-1222; for TTY call 1-866-290-4236. You must call from the phone number you wish to register.



**FreedomAlert**<sup>®</sup>  
Enjoy the Freedom of Independent Living

No  
Monthly  
Fees!



### **Lincoln Telephone carries FreedomAlert!!**

**With our 911 forwarding feature, a friend or family member can simply dial 911 from their phone while still on the line. The unit will then automatically hang up and dial emergency services.**

FreedomAlert is the world's first programmable two-way voice pendant communicator with no monthly fees. Personal security has never been so small or affordable. The FreedomAlert can be programmed to call family, friends, or neighbors, at anytime from anywhere in the home and into the surrounding yard. If the programmed contacts are unreachable – the system can default to call an emergency 911 operator.