



**LINCOLN TELEPHONE COMPANY, INC.**

*Serving you since 1921*

*With employees who live and work in your community*



# Lincoln Login



# Oct 2011

## **Call Completion Issues?**



There is a serious problem with call completion throughout America's telecom network, yet to date, the FCC has appeared uninterested in addressing this issue. As you may have experienced, the problem manifests itself with long distance call set up times, the calling party hearing dead air, the called party picking up and hearing dead air, poor call quality, or one party being able to hear and not the other. This issue referred to by the telephone industry as a "call termination" or "least cost routing" is a national problem affecting most rural Telephone companies, all who have provided detailed documentation to the FCC. The problem arises as a result of originating long distance carrier transporting the call, generally through an intermediated carrier. In most cases, we've found that the intermediate carrier doesn't properly route the call with the required information or doesn't pass the call at all. In all cases Lincoln Telephone has investigated, the data necessary for us to complete the call is not received. Therefore, unfortunately, there is nothing we can do to resolve the problem. Lincoln Telephone is frustrated, as we know you are with these long distance carriers! We encourage you to file a complaint with the FCC at 1-888-225-5322 or [www.fcc.gov/complaints](http://www.fcc.gov/complaints).



*Don't knock the weather, nine-tenths of the people couldn't start a conversation if it didn't change once in a while.*

If you are an adult, 18 or older, receive Medicaid services, and have phone service in your name, you may qualify for a discount on your monthly telephone bill. You may also qualify for connection discounts if you meet the above qualifications and currently do not have a phone.

If you think you might qualify, you can pick up a Discount Coupon at the Lincoln Telephone Office or call Mollye Gauer at 444-9401 with any questions.



**Channel 49 with school activities is back!**



The Halloween Walk for Elementary students and preschoolers will be October 31st at 1:00. The children will walk from the school & down main street.

They will trick or treat the businesses on main street.

**PLEASE WATCH OUT FOR THE CHILDREN WHILE THEY ARE TRICK OR TREATING!**

The September Round Up amount of \$105.60 went to Santa's Workshop.

Thanks to all who contribute!

**CALL BEFORE YOU DIG!!  
811**

**Give yourself enough time and Call Before You Dig. We ask to have 2-4 days notice, if possible.**



The FUSC Rate will go up to 15.3% as of October 1, 2011

**\*\*\* Warning\*\*\***

**Lincoln Telephone does not contact customers via e-mail!**

**Happy Halloween**